

# John Lewis Schoolwear

Dear Parent,

Your school specific uniform is now available to order solely online. Shop schoolwear at your convenience at [johnlewis.com](http://johnlewis.com) 24 hours a day, 7 days a week.

In store one of our selling Partners will assist you in placing an order on-line. We will have sample sizes available for your child to try on to ensure you achieve the best fit.

General schoolwear items remain available on-line or in store.

A 'Click & Collect' service enables you to place an on-line order (before 7pm) and collect your purchase from any John Lewis store free of charge after 2pm the following day.

Alternatively, your order can be dispatched to your address within 5 working days. Orders of £30 or more will be free of charge, for orders under £30 or a named day delivery, there is a charge.

If you do not have debit/credit card or an email address, which you will need to make an independent online order, please visit one of our stores where our selling Partners will assist you place an order without these items.

We trust you will be happy with your purchase but in the event that you need to return any item, returns are processed free of charge through any John Lewis store or through [johnlewis.com](http://johnlewis.com) via Royal Mail.

If you have any further questions regarding ordering your uniform through [johnlewis.com](http://johnlewis.com), please speak to a Partner at your local branch who will be happy to assist you.